

Customer support



The information and links listed below are aimed at helping you find a solution to any matters you need assistance with and enhancing your use and understanding of what is found on the Insolvency and Trustee website.



Further information

[Becoming a registered user](#)

To access information about an insolvent estate online and to file a claim via the Insolvency and Trustee Service website, you need to be a Registered User.

[How do I...?](#)

Whether you are new to the Insolvency and Trustee Service website or have used our online services before, this range of information will help you to use our range of online services.

[Forms](#)

There are application forms available here for entry into the insolvency procedures administered by the Official Assignee. There are also forms relating to applications for consent to travel overseas, self-employment, and proof of debt.

[Personal help services](#)

There are numerous organisations ready to help you with any sort of problem you may be having. Often, just talking to someone can make a positive difference.

[Budget tool](#)

To assist in determining where your income is going and to assist in compiling a budget, you can use our budget calculator.

[Ask a question](#)

View our most frequently asked questions or ask us a new question...

[About us](#)

The Insolvency and Trustee Service administers all bankruptcies, No Asset Procedures, Summary Instalment Orders and some Court-appointed liquidations. The Official Assignee is also involved in the administration of the Proceed of Crime Act 1991. You can access our business plans and statistics.

[Contact us](#)

Still require further assistance?

[**Training Hub**](#)

Would your organisation benefit from some free in house training on the Ministry of Economic Developments sites and services?

[**Technical support**](#)

If your web page is not displaying correctly or you are unable to use our Online Services, the pages in this troubleshooting guide will help you.

[**Glossary**](#)

Our words and their meanings: a glossary

[**Your feedback - tell us what you think**](#)

We welcome your opinion, if you have a moment, please take the time to complete our feedback form.

[**How can I lodge a complaint?**](#)

If you would like to make a complaint about the conduct of a debtor, then you should do so in writing to the Official Assignee providing detailed information about the concerning conduct and evidence.

[**Help for overseas clients**](#)

If you would like to speak to a member of our team about your situation or to obtain information about personal insolvency, you can contact us via our Contact Centre or by email.

[**Related websites**](#)

Links to some useful websites.