



## What if I have information or a complaint?

### Providing information to the Official Assignee

If you provide information to the Insolvency and Trustee Service, this information can only be used for the specific purpose of administering a bankruptcy, No Asset Procedure or Summary Instalment Order or in the investigation of alleged offending against the Insolvency Act 2006. It is possible that a third party may make a request to the Insolvency and Trustee Service for access to this information. The Official Assignee will only release this information in accordance with the Insolvency Act 2006, the Privacy Act 1993, the Official Information Act 1982 or any other enactment.

### Referral of cases and complaints

Any member of the public can refer a complaint to the National Enforcement Unit (NEU) regarding breaches of legislation. The nature of the complaints received varies.

### Selection of cases

In deciding to prosecute the NEU considers:

- public interest
- extent of offending
- seriousness of offending
- time elapsed since the offence
- other available remedies.

Legal action is expensive, lengthy and must serve the desired purpose. Significant proof is required before any case can proceed. The NEU Manager has discretion in selection of cases.

### How do I lodge a complaint with NEU?

You can write to the Enforcement Unit at:

Private Bag 92513  
Wellesley Street  
Auckland 1141  
New Zealand

or email them at:

[info@enforcement.med.govt.nz](mailto:info@enforcement.med.govt.nz).